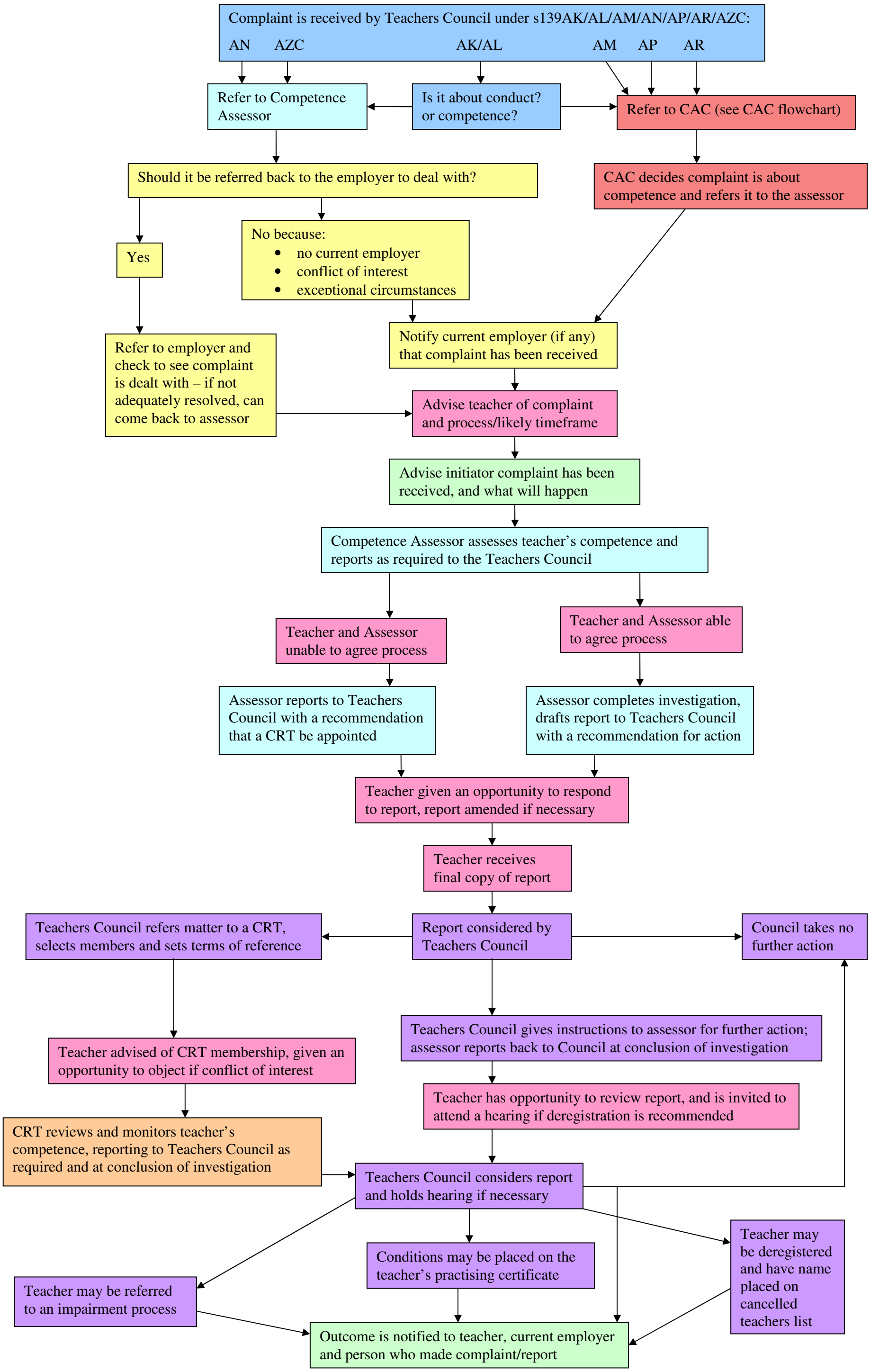
Complaint is received by Teachers Council under s139AK/AL/AM/AN/AP/AR/AZC:
AN AZC AK/AL AM AP AR
Refer to Competence Assessor
Is it about conduct? or competence?
Refer to CAC (see CAC flowchart)
Should it be referred back to the employer to deal with?
CAC decides complaint is about competence and refers it to the assessor
Yes
No because:
• no current employer
• conflict of interest
• exceptional circumstances
Refer to employer and check to see complaint is dealt with – if not adequately resolved, can come back to assessor
Notify current employer (if any) that complaint has been received
Advise teacher of complaint and process/likely timeframe
Advise initiator complaint has been received, and what will happen
Competence Assessor assesses teacher's competence and reports as required to the Teachers Council
Teacher and Assessor unable to agree process
Teacher and Assessor able to agree process
Assessor reports to Teachers Council with a recommendation that a CRT be appointed
Assessor completes investigation, drafts report to Teachers Council with a recommendation for action
Teacher given an opportunity to respond to report, report amended if necessary
Teacher receives final copy of report
Teachers Council refers matter to a CRT, selects members and sets terms of reference
Report considered by Teachers Council
Council takes no further action
Teachers Council gives instructions to assessor for further action; assessor reports back to Council at conclusion of investigation
Teacher advised of CRT membership, given an opportunity to object if conflict of interest
Teacher has opportunity to review report, and is invited to attend a hearing if deregistration is recommended
CRT reviews and monitors teacher's competence, reporting to Teachers Council as required and at conclusion of investigation
Teachers Council considers report and holds hearing if necessary
Teacher may be deregistered and have name placed on cancelled teachers list
Conditions may be placed on the teacher's practising certificate
Teacher may be referred to an impairment process
Outcome is notified to teacher, current employer and person who made complaint/report